

**966 - Paid 250€, entertainment internship in a 4\* hotel in Peñíscola, Spain**

<b>Location:</b>	Castellon, Spain
<b>Languages:</b>	English (Advanced)
<b>Fields:</b>	Tourism
<b>Extra benefits:</b>	Salary of 100-200€. Includes accommodation. Food

**Description:**

Our collaborator is a company that organizes activities, social events, children's entertainment and tourist activities. They pride themselves of always using a creative approach to their events. Currently they are looking for interns to work in their hotels in Alicante. The hotels are 4\* hotels, with amazing facilities and a beach front location. The intern will work alongside the entertainment team and support the event managers. They are a young and international team that are very enthusiastic about what they are doing.

**Position:**

Entertainment and animation internship in an 4\* hotel

**Tasks:**

- creating a family program during the day (in a team of 4 people)
- mini discos and shows for children in the evening
- customer service and contact with clients during the day

**Requirements:**

- Good level of English
- A positive attitude at all times, due to constant contact with the customers
- Previous working experience with children
- Enjoys sport and dancing

**Availability:**

15th June - 15th September 2017

**Working hours:**

- 40 hours per week
- One and a half days off per week

**Benefits:**

- 250 € per month
- Accommodation and food

**Location:**

Peñíscola

**365 - Animation internship**

<b>Location:</b>	The Canary Islands, Spain
<b>Languages:</b>	English (Advanced)
<b>Fields:</b>	Events, Hotel and Tourism
<b>Extra benefits:</b>	Salary of 300-400€. Includes accommodation. Meals

**Description:**

Our collaborator is a high quality Hotel Resort in Lanzarote, in the Canary Island, Spain. It has been awarded by Trip advisor and it is known as one of the best hotels in Lanzarote. They are customer oriented therefore customer care and relations are really important for them. Their staff is fun and close, making the stay of the customers as good as possible.

**Animation position****Tasks:**

- Dealing with customers
- Developing all the hotel's leisure activities: mini club, maxi club, archery, mats in pools, darts and dance shows
- Good level of English and person-orientated

**Requirements:**

Minimum 3 months

**Working hours:**

40 hrs / week

**Conditions:**

- 300€ per month
- Accommodation + meals provided

**1026 - Bar internship**

<b>Location:</b>	The Canary Islands, Spain
<b>Languages:</b>	Spanish (Beginner) and English (Intermediate)
<b>Fields:</b>	Hospitality, Hotel and Waitress
<b>Extra benefits:</b>	Salary of 300-400€. Includes accommodation. Meals

**Description:**

Our collaborator is a high quality Hotel Resort in Lanzarote, in the Canary Island, Spain. It has been awarded by Trip advisor and it is known as one of the best hotels in Lanzarote. They are customer oriented therefore customer care and relations are really important for them. Their staff is fun and close, making the stay of the customers as good as possible.

**Positions****BAR**

- Serving customers
- Serving breakfast, lunch and dinner
- Preparing drinks
- Bar service (the hotel offers an all-inclusive service) so also responsible for the beverage service, both day and night during the hotel working hours.
- English or Spanish required

**Requirements:**

Minimum 3 months

**Working hours:**

40 h / week

**Conditions:**

- 300€ per month
- Accommodation + meals provided

**352 - Reception internship**

- Location:** The Canary Islands, Spain
- Languages:** Spanish (Beginner) and English (Intermediate)
- Fields:** Hospitality, Hotel, Reception and Tourism
- Extra benefits:** Salary of 300-400€. Includes accommodation. Meals

**Description:**

Our colleague is a high quality Hotel Resort in Lanzarote, in the Canary Island, Spain. It has been awarded by Trip advisor and it is known as one of the best hotels in Lanzarote. They are customer oriented therefore customer care and relations are really important for them. Their staff is fun and close, making the stay of the customers as good as possible.

**Positions****RECEPTION**

- Check In / Check Out
- Receiving clients and all tasks related to it.
- Support and customer information at the reception.
- Perform procedures related to the occupation and sales rooms
- Custodian valuables and money deposited, safe hiring
- Billing and cashing, as well as foreign exchange
- Receive, process and direct customer complaints to appropriate services
- Deposit towels
- Provide information to customers about the island
- Answering reception's phone

**Requirements:**

- English or Spanish required
- Minimum 3 months

**Working hours:**

40 hrs / week

**Conditions:**

- 300€ per month
- Accommodation + meals provided

**490 - Internships in events and entertainment in Salou (Tarragona), Benidorm (Valencia), Spain (Accommodation + food included)**

<b>Location:</b>	Girona, Spain
<b>Languages:</b>	English (Intermediate)
<b>Fields:</b>	Events, Hospitality, Hotel, Public Relations, Sports and Tourism
<b>Extra benefits:</b>	Includes accommodation.

**Description:**

Our partner is a company that organizes animation activities, social events, children's entertainment and tourist activities, with a constantly creative approach. Currently they are looking for interns to work in their hotels in Salou. The intern will work alongside the entertainment team and support the event managers. The intern will have a tutor supervising them at all times.

**Tasks:**

The intern will be supporting the entertainment team in the development of the following activities:

- Sport activities (football, volleyball, etc.)
- Cultural activities (City tours)
- Recreational activities (Dances, Crafts)
- Games, Dancing Shows

**Language requirements:**

- English,
- Spanish will be an advantage.

**Other requirements:**

- The candidate should be a dynamic person, decisive and sympathize with children.

**Benefits:**

- Accommodation and food will be provided

**Locations:**

Salou (Tarragona), Benidorm (Valencia), Malaga, Girona

**Working hours:**

40 hours per week

## 10 - Reception in Granada

<b>Location:</b>	Granada , Spain
<b>Languages:</b>	Spanish (Beginner) and English (Intermediate)
<b>Fields:</b>	Hospitality, Hotel, Reception and Tourism
<b>Extra benefits:</b>	Salary of 100-200€. Includes accommodation.

### **Description:**

Our collaborator is a high quality Hostels chain, based in Spain and the United States. Awarded by Tripadvisor during many years as the best hostels in Spain, they are customer oriented being really important for them the customer care and the relation with the guests. Their staff is fun and close, making the stay of the customers as good as possible.

### **Reception and Customer relationship management position:**

#### **Tasks:**

As a Reception and Customer relationship management member of a hostel, you will have to get involved in many different tasks, whilst remaining positive and keeping a smile on your face when dealing with customers. We really believe that this will be a really good experience to get to know different hotel working areas.

#### **Main tasks**

- Develop customer service policies and procedures
- Handle face-to-face enquiries from customers
- Checking guests in and out
- Basic concierge assistance
- Planning and organizing group arrivals
- Day to day processing and input of group reservations while following hotel reservations policy
- Maintaining a positive selling approach to maximise yield in both occupancy and rates
- Liaising with other departments to prepare for group arrivals
- Assisting the Front office with closing accounts
- Answering all of the calls promptly in a courteous and efficient manner

#### **Requirements**

- Fluent in English
- Able to provide a training agreement
- Open to work in different shifts Morning - Afternoon - Night, depending on the candidate.
- Some of the positions may require a certain level of Spanish.

#### **Benefits:**

The internship is paid 100 € a month + Accommodation with the other staff and breakfast. Internet is also provided as well as living expenses as water, electricity, etc..

**345 - Hostel Receptionist internship in Marbella, Spain**

<b>Location:</b>	Marbella, Spain
<b>Languages:</b>	Spanish (Intermediate) and English (Intermediate)
<b>Fields:</b>	Business Administration , Customer Relationship Management, Customer Service, Hospitality, Hotel, Tourism and Translator
<b>Extra benefits:</b>	Salary of 200-300€. Includes accommodation.

**Description:****Company Description:**

Our collaborator is the hostel located in sunny Marbella, Spain. Hostel has a perfect location and is near to the most of tourist attractions. Hostel offers well equipped and comfortable rooms ranging from double rooms to 4-bed dorms. Hostel has everything in order to guarantee a nice stay for the visitors and the staff. We are currently looking for 5 people who could fill the available positions:

**Position: Receptionist****Tasks:**

- Translation
- Customer Service
- Managing Bookings
- Supervising the cleaning

**Requirements:**

- Fluent in English and intermediate level of Spanish

**Schedule:**

- Each staff member will work 40 hours per week
- Minimum stay: 3 months

**Benefits:**

- Accomodation in shared room
- 200€ monthly

**559 - 200€ Paid front desk and marketing internship position in Barcelona, Spain**

<b>Location:</b>	Barcelona, Spain
<b>Languages:</b>	Spanish (Intermediate) and English (Intermediate)
<b>Fields:</b>	Customer Service, Marketing, Reception and Tourism
<b>Extra benefits:</b>	Salary of 200-300€.

**Description:**

Our collaborator is owner of physical adventure game in which participants needs to solve series of puzzles, find clues and solve the problem within a set time limit. It is a fast growing company that has new places all over the world. With a new, talented and enthusiastic team they offer a cool experience, guests from around the world and a chance to realize their own ideas.

**Tasks:**

- Welcoming guests
- Guide them through the Rooms
- Social Media
- Organize marketing activities
- Booking assistant

**Requirements:**

- Friendly and enthusiastic
- Passionate about what they do
- Fluent English
- Spanish B1
- Any additional European language is a plus

**Working hours:**

Shifts starting from 9:30 or 15:30

**Benefits:**

200€ /month

## 487 - Customer service, public relations, entertaining and events department in Barcelona

<b>Location:</b>	Barcelona, Spain
<b>Languages:</b>	English (Intermediate)
<b>Fields:</b>	Events, Hotel, Reception and Tourism
<b>Extra benefits:</b>	Includes accommodation.

### Description:

Our collaborator is a young and modern hostel located in Barcelona city centre area. Their philosophy is to offer their guest a unique experience during their stay. Guests at the hostel share a cozy chill-out lounge with TV, projector and videogames. Bar with food and drinks, a fully equipped communal kitchen, an spacious terrace, outdoor jacuzzi, unlimited internet use, and computers.

### Tasks:

#### PR

- Welcoming guests and giving general information about the city.
- Helping reception and bar with their daily tasks(costumers service)
- Promoting and informing the guests about daily/weekly activities.
- Creating and developing hostel events.
- Promoting the company in Social Media platforms.
- Taking our guests to special city events and festivals, organizing trips...

#### BAR

- Assisting with bar service
- Preparing drinks
- Serving customers

#### RECEPTION

- Assisting reception colleagues
- Giving guests all information about Hostel regulations, explaining Hostel facilities to arriving guests
- Checking guests in and out
- Helping customers

#### EVENTS & ENTERTAINING

- Arranging city tours and activities
- Guiding customers
- Planning events and happenings
- Providing information for tourists

### Languages:

- good level of English.
- Spanish and French is not a requirement but a communicative level would be an advantage

- Any other language would be a plus.

**Other requirements:**

- communicative and dynamic,
- outgoing
- always a positive attitude

**Benefits:**

- Free accommodation at the hostel shared with working colleagues
- You will get 60€/month as pocket money